

AMENDMENT TO DAO NO. 4, S.1993

Read online (full-text search, related cases, audio case brief): <https://batas.org/library/5b3cf67c19cd/>

WHEREAS, Department Administrative Order No. 4 Series of 1993, mandates the inter-agency committee composed of representatives of the Department of Trade and Industry (DTI), Philippine Exporters' Confederation, Inc. (PHILEXPORT), and the Credit Information Bureau, Inc. (CIBI), to render specific recommendations and actions on export trade-related complaints received by the Bureau of Export Trade Promotion (BETP), DTI;

WHEREAS, the BETP continuously receives all sorts of complaints involving exports;

WHEREAS, it is most necessary to specify the phrase "export trade-related complaints", in order to clearly delineate which complaints fall under the mandate specified in DAO 4 Series of 1993, and to clarify to exporters which of their complaints fall within the purview of the phrase "export trade-related complaints".

NOW, THEREFORE, pursuant to the mandate mentioned in DAO 4 Series of 1993, the following amendment is hereby promulgated:

SECTION 1. Section Item 2.3 of Department Administrative Order No. 4 Series of 1993, which states that:

"2.3 Trade Complaints - all complaints arising from export related transactions."

is hereby amended to read as follows:

"Trade Complaints - all complaints arising from actual export transactions or the use of an export financing facility or participation in an export promotional activity. Examples of these complaints, among others, are as follow:

- non-payment of delivered goods
- non-compliance with agreed quality specifications (QS)
- non-delivery of paid/unpaid orders
- short-shipment of paid/unpaid orders
- non-payment of commission
- other export related complaints as determined by the Committee.

SECTION 2. This Order shall take effect fifteen (15) days from its publication in two (2) newspapers of general circulation.

Adopted: 5 Jan. 1995

(SGD.) TOMAS I. ALCANTARA
Acting Secretary

ABOUT BATAS.ORG

Study smarter at BATAS.org

The Philippine bar review and law-school companion built around how your brain actually remembers.

The complete Philippine law library - free for everyone.

More than 100,000 Supreme Court decisions, Republic Acts, and executive issuances - full-text searchable, browsable by category and year, and always free. No paywall, no login. This PDF came from it.

Audio case-brief lectures.

Any decision becomes a podcast-style lecture - facts, issues, ruling, and doctrine - with read-along highlighting and a hands-free presentation mode. Study while commuting, working out, or resting your eyes.

Bar review built on the science of memory.

Complete, sequenced courses for all eight bar subjects, narrated like podcasts and reinforced with retrieval practice and spaced review - the study techniques with the strongest evidence behind them.

The full law-school curriculum.

One subscription unlocks the entire J.D. curriculum - every subject, every lesson, with your progress tracked down to the paragraph so you can pick up exactly where you left off, on any device.

Mock exams that tell you where you stand.

Timed multiple-choice exams graded instantly, with per-subject score breakdowns and focus suggestions that point you at your weakest topics first.

A study planner that keeps you on pace.

Set your schedule and BATAS tells you every day whether you are on track for bar day - and exactly which lesson to take next.

Start free at <https://batas.org>

The law library is free forever - and your first lesson is one click away.

The text of this document is an official public record and remains in the public domain. Formatting, presentation, and compilation © 2026 batas.org.

Downloaded free from the batas.org Law Library. Share it freely - the library is free for every law student, bar reviewee, and practitioner.