

DIRECTING THE PARTICIPATION OF SELECT EMPLOYEES TO ATTEND THE "SERVICE DELIVERY ENHANCEMENT PROGRAM"

SC ADMINISTRATIVE CIRCULAR NO. 136-2016, October 27, 2016

Read online (full-text search, related cases, audio case brief): <https://batas.org/library/2aa994bc6cd9/>

The Employee Training and Development Division, Office of Administrative Services will conduct a training program entitled "Service Delivery Enhancement Program" at the SC Training Center on November 16-17, 2016.

The sixteen (16) hours Program is aimed at demonstrating the modern approach in the delivery of better customer service; identifying the employees' role as public servants; identifying who the employees' clients are; and enhancing the employees' competencies and potentials for good client interactions.

The following are hereby authorized to attend the training and give priority to the undertaking:

1. Quibael, Soliman B. Office of Chief Justice Maria Lourdes P.A. Sereno
2. Rocero, Wendelyn V. Office of Associate Justice Teresita J. Leonardo -De Castro
3. Bersamin-Granada, Santa Carolina L. Office of Associate Justice Lucas P. Bersamin
4. Kabigting, Carlito R. Office of Associate Justice Estela M. Perlas-Bernabe
5. Malimata, Armando L., Jr. Office of Associate Justice Marvic Mario Victor F. Leonen
6. Rapado, Roy C. Office of Associate Justice Francis H. Jardeleza
7. Nitura, Earl Josef A. Office of the Clerk of Court, First Division
8. Fabia, Quiellie Nadine C. Office of the Clerk of Court, Second Division
9. Belarmino, Arvie Diana N. Office of the Clerk of Court, Third Division
10. Cañas, Redindo G. Judicial Records Office
11. Hojilla, Jason C. Office of the Bar Confidant
12. Fua, Gina S. Management Information System Office
13. Valdez, Vincent Paul D. Management Information System Office
14. Malto, Aldrin V. Philippine Judicial Academy
15. Daño, Allan DC. Philippine Judicial Academy
16. Janaban, Emilyn B. Philippine Judicial Academy
17. Valenzuela, George S. Philippine Judicial Academy
18. Maraviles, Melody Z SC-Day Care Center

19. Tablizo, Imelda V. Office of Administrative Services
20. Abella, Efleda M. Office of the Reporter
21. Atienza, Liza Grace P. Office of the Reporter
22. Cawa, Michael L. Mandatory Continuing Legal Education Office
23. Del Rosario, Armando A. Office of the Court Administrator Jose Midas P. Marquez
24. Velandres, Mark P. Office of Deputy Court Administrator Raul B. Villanueva
25. Vallar, Wilson Y. Office of Deputy Court Administrator Thelma C. Bahia
26. Barlaan, Edna I. Legal Office, OCA
27. Bartolome, Mary Ann E. Legal Office, OCA
28. Bernal, Pia Claire C. Legal Office, OCA
29. Danao, Perpetua Margaret J. Court Management Office, OCA
30. Infante, Ireneo A. Court Management Office, OCA
31. Paglinawan, Eric J. Court Management Office, OCA
32. Alarcon, Violeta T. Financial Management Office, OCA
33. Pabonita, Freddie Boy A. Financial Management Office, OCA
34. Bacho, Ma. Victoria A. Financial Management Office, OCA

Issued this 27th day of October, 2016.

(SGD.) MARIA LOURDES P.A. SERENO
Chief Justice

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