Title: Lopez v. Cristobal, A.C. No. 12206

Facts: In May 2011, Carlos V. Lopez hired Atty. Milagros Isabel A. Cristobal as his legal counsel for Civil Case No. 09-711 pending before the Regional Trial Court Branch 148, Makati City. Atty. Cristobal requested a P35,000 acceptance fee, paid by Lopez via bank deposit. On September 7, 2011, the RTC issued an order for all parties to submit position papers. Despite awareness of this directive, Atty. Cristobal neither filed the position paper nor attended subsequent hearings. Furthermore, she failed to communicate with Lopez, who then demanded her withdrawal from the case and reimbursement of the P35,000 fee via a letter on March 5, 2012. Atty. Cristobal neither withdrew as counsel nor reimbursed the fee. Lopez filed a Verified Complaint with the Commission on Bar Discipline of the Integrated Bar of the Philippines (CBD-IBP) on December 6, 2013. Atty. Cristobal responded in May 2016, refuting Lopez's allegations, claiming that the pending state of the case demonstrated her active role. She cited non-payment of legal fees and a stop-payment order on a check as a rationale for her inaction. The IBP, however, found her arguments insufficient and proposed a six-month suspension.

Issues: The primary issues include:

- 1. Did Atty. Cristobal's actions constitute neglect of a legal matter entrusted to her, in violation of Canon 18 of the Code of Professional Responsibility?
- 2. Did Atty. Cristobal fail to properly withdraw as counsel in accordance with Canon 22 of the Code of Professional Responsibility?

Court's Decision: The Supreme Court held:

- 1. Atty. Cristobal's failure to submit the required position paper or to communicate adequately with Lopez constituted a violation of Rule 18.03 and Rule 18.04 of Canon 18, indicating negligence and lack of diligence and competence.
- 2. Concerning the proper withdrawal, Canon 22 requires a lawyer to file a motion to withdraw formally, in absence of the client's written consent. Atty. Cristobal neither followed this procedure nor secured the court's consent, breaching Rule 22.01 of the CPR. The Court upheld the IBP's recommendation for a six-month suspension and ordered Atty. Cristobal to return P25,000 of the acceptance fee to Lopez.

Doctrine: The case reinforces that a lawyer's abandonment or neglect of a legal duty to a client, especially without adequate procedural withdrawal, breaches both Canons 18 and 22 of the CPR. Non-payment of fees does not justify neglecting a client's legal affairs without proper court-sanctioned withdrawal.

Class Notes:

- Canon 18: A lawyer must serve a client diligently and competently.
- Canon 22: Proper withdrawal from a case requires client consent or a court's approval.
- Rule 18.03: Neglect of a client's legal matter renders a lawyer liable.
- Rule 22.01: Establishes permissible grounds and procedures for a lawyer to withdraw from representation.

Historical Background: This case fits within a broader historical framework addressing legal professionalism and ethical obligations in the Philippines. The case underscores the judiciary's commitment to enforcing ethical standards among practitioners to maintain the integrity of legal representation and uphold public trust in the legal system.